### Mark D. Adams

Data Exercise

# 1. How many recommendation sets are in this data sample?

#### QUERY

SELECT COUNT(DISTINCT recommendation\_id)

FROM recommendations;

ANSWER

2,100



## 2. Each recommendation set shows from 1 to 15 Taskers, what is:

- average number of Taskers shown
- median number of Taskers shown

#### QUERY

CREATE TEMPORARY TABLE temp\_distribution AS SELECT COUNT(tasker\_id) AS taskers FROM recommendations GROUP BY recommendation\_id;

SELECT AVG(taskers) FROM temp\_distribution;

SELECT AVG(taskers) FROM ( -- order with row\_id SELECT ROW\_NUMBER() OVER (ORDER BY taskers) AS row\_id , taskers FROM temp\_distribution ) a

WHERE row\_id BETWEEN 2100 / 2 AND 2100 / 2 +1;

DROP TABLE temp\_distribution;

#### ANSWER

Average 14.2857142857142857

Median 15.0

# 3. How many total unique Taskers are there in this data sample?

#### QUERY

SELECT COUNT(DISTINCT tasker\_id) FROM recommendations;

ANSWER

830



### 4. Which Tasker has been shown the most? Which Tasker has been shown the least?

#### QUERY

CREATE TEMPORARY TABLE temp\_distribution AS SELECT tasker\_id , COUNT(recommendation\_id) AS seen , SUM(hired::int) AS hired -- my hired got imported as varchar by mistake FROM recommendations WHERE position <= 15 -- in case you record those that didn't display GROUP BY tasker\_id; SELECT tasker\_id , seen FROM temp\_distribution

WHERE seen = (SELECT MAX(seen) FROM temp\_distribution) OR seen = (SELECT MIN(seen) FROM temp\_distribution) ORDER BY SEEN DESC;

#### DISCUSSION

Maybe you wanted the least sorted by a second value?

#### ANSWER

Most = tasker\_id 1014508755

| Least = tasker_id (1006853970, 1006899551,<br>1007246122, 1007295623, 1007383273, 1007472083,<br>1007480912, 1007638825, 1007923586, 1008033678,<br>1008368716, 1008469117, 1008474216, 1008604368,<br>1008828652, 1008870833, 1008919567, 1009112003,<br>1009461190, 1009547227, 1009603880, 1009612428,<br>1009618500, 1009641175, 1009702351, 1009712638,<br>1009754999, 1009772528, 1009871933, 1009994950,<br>1010009736, 1010021990, 1010042971, 1010640007,<br>1010681878, 1010779242, 1011901532, 1011949117,<br>1011952623, 1011957940, 1011968845, 1011972750,<br>1011985968, 1012071620, 1012151299, 1012166729,<br>1012289475, 1012348656, 1012364558, 1012386513,<br>1012678504, 1012805440, 1013362004, 1013573125,<br>1013573988, 1013656032, 1013731883, 1013830691,<br>1013854788, 1013934937, 1014086818, 1014310300,<br>1014439502, 1014478773, 1014547884, 1014593279,<br>1006690425, 1014926743) |
|---|
|---|

### 5. Which Tasker has been hired the most? Which Tasker has been hired the least?

**ANSWER** 

#### QUERY

SELECT tasker\_id

, hired

FROM temp\_distribution

WHERE hired = (SELECT MAX(hired) FROM temp\_distribution)

OR hired = (SELECT MIN(hired) FROM temp\_distribution)

ORDER BY hired DESC;

Most = tasker\_id 1012043028 Least = tasker\_id (list of 518)

DISCUSSION Maybe you wanted the least sorted by a second value? 6. If we define the "Tasker conversion rate" as the number of times a Tasker has been hired, out of the number of times the Tasker has been shown, how many Taskers have a conversion rate of 100%

#### QUERY

ANSWER

6

SELECT COUNT(\*) AS converted\_100 FROM temp\_distribution WHERE hired = seen -- simplifying the ratio AND seen > 0; -- you probably want this

DROP TABLE temp\_distribution;

# 7. Would it be possible for all Taskers to have a conversion rate of 100%? Please explain your reasoning.

#### ANSWER

Yes.

If only one tasker was shown for each recommendation and someone was always hired, the CR would be 100% for all taskers. This would be a bug, or a problem with the number of taskers available for a project.



## 8. For each category, what is the average position of the Tasker who is hired?

**ANSWER** 

#### QUERY

SELECT category

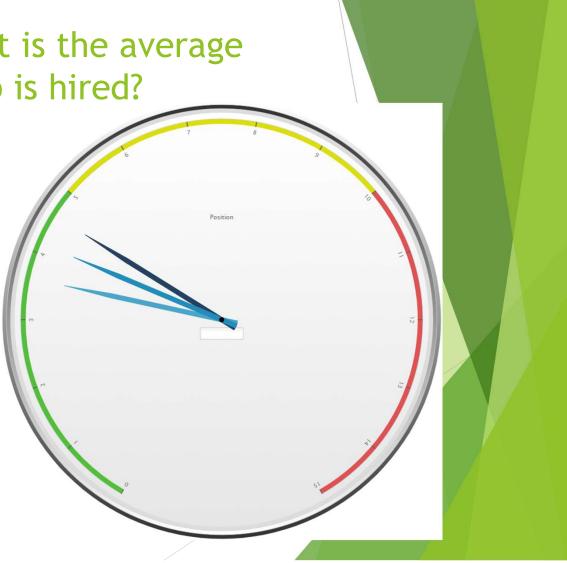
, AVG(position) AS avg\_position

FROM recommendations

WHERE hired::int = 1

GROUP BY category;

| category              | avg_position       |
|-----------------------|--------------------|
| Furniture<br>Assembly | 3.6118881118881119 |
| Mounting              | 4.5960854092526690 |
| Moving Help           | 4.1453590192644483 |



# 9. For each category, what is the average hourly rate and average number of completed tasks for the Taskers who are hired?

#### QUERY

SELECT category

, AVG(hourly\_rate) AS avg\_rate

, AVG(num\_completed\_tasks) AS avg\_comp\_tasks

FROM recommendations

WHERE hired::int = 1

GROUP BY category;

DISCUSSION Maybe you wanted the least sorted by a second value?



10. How can we use market data to suggest hourly rates to Taskers that would maximize their opportunity to be hired? Please describe in detail, with code and formulas that support your model.

#### ANSWER

To optimize profit for the taskers you would only want to move the outliers toward the middle. Additionally, you would also want to push the price up slowly until demand plateaued to establish the pareto optimal solution, but I realize that this is not the goal of this question.

One issue you could run into optimizing for competition is the Prisoner's Dilemma.

https://en.wikipedia.org/wiki/Prisoner%27s\_dilemma

Since your taskers are changing their prices manually, you will avoid a lot of the issues of an automated price war, but we need to be careful on how we recommend pricing. A price war could cause an influx of new customers and repeat business, though.

#### **RECOMMENDED PRICING**

What I would do is show them the average number of hires a day/week that each price is getting broken down by category. That way they can optimize their price based on how many tasks they want to do a day/week, and it could prevent price wars, as conceivably different taskers would be optimizing for different numbers of tasks a day/week. I might also show them the bracket/bucket that they're currently in.

Or simpler, ask them how many tasks they want a day/week and recommend a range to them.

Note that some important details are missing such as zip code, as I'm sure that price varies by location, and the number of hours the person was ultimately hired for would be valuable here.

QUERY

#### QUERY

```
SELECT category
      , hourly rate / 5 AS bracket
      , AVG(hired) AS avg hired
      , MIN(hired) AS min hired
      , MAX(hired) AS max hired
      FROM
    SELECT tasker id
      , category
      , DATE TRUNC('week', created at) AS week
      , hourly rate
      , SUM(hired::int) AS hired
      FROM recommendations
     GROUP BY tasker id, category, week, hourly rate
     HAVING MIN(hourly rate) = MAX(hourly rate) -- only use data if
tasker had same rate for entire week
    ) a
     GROUP BY category, bracket
     ORDER BY category, bracket;
```

| Hourly rate range    | Avg. Hires/week | Min Hires/Week | Max Hires/Week |
|----------------------|-----------------|----------------|----------------|
| \$5.00 to \$9.99     | 0.833333        | (              | ) 5            |
| \$10.00 to \$14.99   | 0.320665        | (              | ) 10           |
| \$15.00 to \$19.99   | 0.50596         | (              | ) 9            |
| \$20.00 to \$24.99   | 0.685789        | (              | ) 19           |
| \$25.00 to \$29.99   | 0.595078        | (              | ) 14           |
| \$30.00 to \$34.99   | 0.334247        | (              | ) 7            |
| \$35.00 to \$39.99   | 0.556098        | (              | ) 12           |
| \$40.00 to \$44.99   | 0.4             | (              | ) 6            |
| \$45.00 to \$49.99   | 0.723684        | (              |                |
| \$50.00 to \$54.99   | 0.7             | (              |                |
| \$55.00 to \$59.99   | 0.65            | (              |                |
| \$60.00 to \$64.99   | 0.285714        | (              | ) 2            |
| \$65.00 to \$69.99   | 0.217391        | (              | ) 3            |
| \$70.00 to \$74.99   | 0.125           | (              | ) 1            |
| \$75.00 to \$79.99   | 0.175           | (              | ) 3            |
| \$80.00 to \$84.99   | 0               | (              | 0 0            |
| \$85.00 to \$89.99   | 0               | (              | 0 0            |
| \$90.00 to \$94.99   | 0.5             | (              |                |
| \$95.00 to \$99.99   | 0.181818        | (              |                |
| \$100.00 to \$104.99 | 0               | (              | 0 0            |
| \$105.00 to \$109.99 | 0               | (              | 0 0            |
| \$110.00 to \$114.99 | 0               | (              | 0 0            |
| \$125.00 to \$129.99 | 0               | (              | 0 0            |
| \$145.00 to \$149.99 | 0               | (              | 0 0            |

This is simplified by removing category and doing \$10 brackets.

This data would be less noisy with a bigger data set, providing that price is a driving factor to the hire decision.

#### CAVEATS

Adjusting pricing of course only works for price sensitive customers, and some other major factors will be:

- 1. Competition (how many other taskers were in the same recommendation)
- 2. Display order
- 3. Sentiment/social proof data displayed with the tasker (ratings, # completed of tasks)
- 4. Quality of the tasker's image/bio
- 5. Location
- 6. Other demographic information
- 7. Tasker availability
- 8. How many taskers didn't make the list of 15 even though they were in parameters?
- 9. Repeat business from satisfied customers

#### SUMMARY

More analysis definitely needs to be done on how to approach the goal of recommending a price to taskers to "maximize their opportunity to be hired".

I think we really want to educate them on what a successful tasker looks like and give them a dashboard that shows their number of recommendations and conversion rate over time.

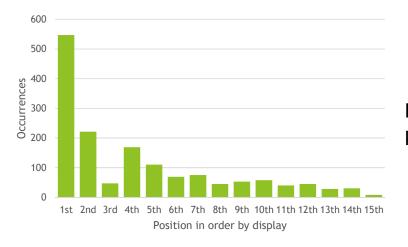
How important is price in a recommendation hire decision?

```
SELECT price order
       , SUM(hired::int) AS hired
       FROM
     (
    SELECT ROW NUMBER() OVER (PARTITION BY recommendation id ORDER BY
hourly rate) AS price order
       , hired
       , COUNT(*) OVER (PARTITION BY recommendation id) AS total taskers
      FROM recommendations
    ) a
      WHERE total taskers = 15
      GROUP BY price order
      ORDER BY price order;
  180
  160
  140
 120
100
80
60
                                                   Not very, based on this dataset
   60
   40
   20
    0
      1st 2nd 3rd 4th 5th 6th 7th 8th 9th 10th 11th 12th 13th 14th 15th
                 Position in order by price hired
```



This weighted correlation matrix shows that display position actually has a 4-5 times heavier correlation on hiring than hourly rate. So really, people are sorting on what's important to them, and it's not always price.

| Attributes          | recommendation_id | tasker_id | position | hourly_rate | num_completed_tasks | hired  | category |
|---------------------|-------------------|-----------|----------|-------------|---------------------|--------|----------|
| position            | 0.002             | 0.074     | 1        | 0.140       | 0.024               | -0.214 | -0.001   |
| hourly_rate         | 0.071             | -0.163    | 0.140    | 1           | 0.287               | -0.047 | 0.125    |
| tasker_id           | 0.273             | 1         | 0.074    | -0.163      | -0.262              | -0.025 | -0.041   |
| category            | 0.004             | -0.041    | -0.001   | 0.125       | 0.050               | -0.002 | 1        |
| recommendation_id   | 1                 | 0.273     | 0.002    | 0.071       | -0.003              | 0.001  | 0.004    |
| num_completed_tasks | -0.003            | -0.262    | 0.024    | 0.287       | 1                   | 0.042  | 0.050    |
| hired               | 0.001             | -0.025    | -0.214   | -0.047      | 0.042               | 1      | -0.002   |



Distribution shows the same, also people don't like the third place?



### **Questions**?

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